

# POSITION AVAILABLE IN OUR GEORGETOWN CLINIC 1200 Highmarket St., Georgetown, SC 29442

Contact: Tess Sanders (843-546-8421 or tsanders@coastaleyegroup.com

JOB DESCRIPTION

POSITION: Ophthalmic Technician

**DEPARTMENT: Clinical** 

REPORT TO: Clinic Manager

JOB SUMMARY: This individual is responsible for performing an extensive number of data collection functions and ancillary testing as delegated by the physician, to allow for proper professional diagnosis of patients' conditions.

## **EDUCATION AND EXPERIENCE:**

1. High school diploma.

## **ESSENTIAL SKILLS AND ABILITIES:**

- 1. Basic understanding of ophthalmology preferred.
- 2. Strong communication and interpersonal skills.
- 3. Empathetic personality with concern for patients' needs.
- 4. Strong organization with attention to detail.
- 5. Ability to work as a team member.

- 6. Demonstrated ability to perform comprehensive work ups.
- 7. Demonstrated computer literacy.
- 8. Ability to stand and walk with patients an entire shift.

### **RESPONSIBILITIES:**

#### 1. Communication and Patient Care

- a. Acquaints all new patients with office procedures to which they will be exposed.
- b. Informs patients of the purpose of all tests personally performed, and how the patient will be affected during the tests.
- c. Obtains patient history to include chief complaint, history of present illness, past history (ocular and general), family history (ocular and general), and history of allergies and medications.
- d. Performs accurate and consistent documentation and measurement tasks to include:
- · Visual acuity
- · Confrontational visual fields
- · Stereo testing
- · Evaluation of motility
- · Pupillary function tests
- · Color plates
- · Applanation tonometry
- · Angle assessment
- · Dilation of pupils
- · Visual field testing
- · Optic nerve scanning (i.e. OCT, HRT, GDx)
- · Pachymetry
- · Corneal topography
- · Other tasks specific to the physician's needs as a result of new technologies

- e. Provides back-up to the ophthalmic photographer regarding fundus, exterior and anterior segment photographs.
- f. Assists physician with laser procedures.
- g. Assists physician with minor surgery, maintaining practice standards of sterile technique and infection control.

## 2. Triage

- a. Determines which patient should be taken next from the waiting room to have testing initiated.
- b. Escorts all patients from the waiting room for data collection.
- c. Advises patients as to who will see them following testing and makes patients comfortable during wait.
- d. Maintains a smooth flow of patients to the physician, altering the test sequence as required.
- e. Provides telephone support regarding ocular emergencies, prescription refills, and patient care questions.
- f. Communicates with reception to facilitate proper patient flow.

#### 3. Instrument Maintenance

- a. Troubleshoots instruments as necessary.
- b. Replaces bulbs.
- c. Checks connections.
- d. Performs archiving functions according to manufacturer recommendations.
- e. Performs autoclaving and maintenance of instrument sterility.
- f. Reports continued difficulty to Clinic Manager.

#### 4. Administrative

- a. Seeks advice from more senior staff as necessary, never performing beyond capabilities.
- b. Maintains cleanliness in exam and procedure rooms.

- c. Maintains back up levels of stock in exam and procedure rooms.
- 5. Performs other duties as required.